

BRIDGESTONE

Warranty Manual

Replacement Market Passenger and Light Truck Tires

including



Tires with Run-Flat Technology



For Tires Sold at Costco Wholesale and Costco.ca



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REPLACEMENT MARKET

PASSENGER AND LIGHT TRUCK TIRES

INCLUDING RFT TIRES WITH RUN-FLAT TECHNOLOGY

WHAT IS AN ELIGIBLE TIRE

Congratulations! You have just purchased quality BRIDGE-STONE tires from Costco Wholesale (referred to in this section of the manual as DEALER). This Limited Warranty covers new BRIDGESTONE brand passenger and light truck tires.

This Limited Warranty only applies to the original purchaser, and is valid if all of the following apply:

- The tire was purchased and primarily used in Canada after September 1, 2020.
- The tire is a size and speed rating equivalent to or greater than that specified by the vehicle manufacturer. (exception: coverage applies to properly repaired tires which have voided the tire's speed rating).
- The tire has been used only on the passenger or light truck vehicle on which it was originally installed.
- The tire has not been used in commercial service (exception: certain coverage applies to Bridgestone Duravis tires if used in commercial service).
- The tire is less than 10 (ten) years from the date of tire manufacture.

WHAT IS WARRANTED and FOR HOW LONG

An eligible tire that becomes unfit for use which it was designed due to manufacturing defect in workmanship and material will be replaced with an equivalent new Bridgestone tire on the basis set forth in this Limited Warranty.

WHAT THIS LIMITED WARRANTY DOES NOT COVER

This Limited Warranty does not cover the following:

ROAD HAZARDS/MISAPPLICATION/ABUSE Tire damage or irregular wear due to:

- A. **Road hazards**, including, without limitation: Puncture, cut, impact break, stone drill, bruise, bulge, snag, etc.
- B. **Improper use or operation**, including, without limitation: Improper inflation pressure, overloading, tire/wheel spinning, use of an improper wheel, tire chain damage, misuse, misapplication, negligence, tire alteration, or for racing or competition purposes.

- C. **Insufficient or improper maintenance**, including, without limitation: failure to rotate tires as recommended in this manual, wheel misalignment, worn suspension components, improper tire mounting or demounting, tire/wheel assembly imbalance, or other vehicle conditions, defects, or characteristics.
- D. **Contamination or degradation** by petroleum products or other chemicals, fire or other externally generated heat, or water or other material trapped inside the tire during mounting or inflation. Tires with sealant, balance, or other filler material that was not originally applied or inserted by the tire manufacturer. Tires inflated with anything other than air or nitrogen.
- E. **Improper repair**. Improper repair voids this Limited Warranty.
- F. **For RFT tires only, improper run-flat or low tire pressure operation**, including, without limitation: exceeding speed, distance, or other run-flat/low-pressure operation limitations.

RAPID TREAD WEAR

- A. **Rapid tread wear**, or wear-out is **not** covered under the Bridgestone Platinum Pact. See the Limited Mileage Warranty section of this manual.
- B. **Original equipment tires on new vehicles have no mileage warranty. (See separate warranty, if applicable, in your vehicle's glove box.)**
- C. **Tires used in commercial service** have **no** mileage warranty. (Exception: certain coverage applies to Bridgestone Duravis tires if used in commercial service.)

RIDE DISTURBANCE

- A. **Due to harsh ride or vibration** after 1.6 mm (2/32 inch) of tread wear use, limited to no more than two (2) tires per vehicle.
- B. **Due to noise** after 1.6 mm (2/32 inch) of tread wear use.
- C. **Due to pulling after** 1.6 mm (2/32 inch) of tread wear use, limited to no more than one (1) tire per vehicle.

IRREGULAR WEAR

- A. **Uneven or unusual wear** patterns, including, without limitation: Shoulder wear, center wear, cupping, or feathering.
- B. **Tires worn more than 0.8 mm (1/32 inch)** difference in remaining tread depth between any two major tread grooves across the tire.

CRACKING

- A. **Weather/ozone cracking after 4 years** from date of tire manufacture, regardless of date of purchase.
- B. **Weather/ozone cracking is not** covered under the Bridgestone Platinum Pact is only covered under the terms of this Limited Warranty.

OTHER

- A. **Tires used in commercial service** except Bridgestone Duravis tires.
- B. **Tires purchased as used.**
- C. **Tires purchased and primarily used** outside Canada.
- D. **The cost** of applicable federal, state, and local taxes.
- E. **Failure to follow any** of the safety and maintenance recommendations or warnings contained in this manual or the accompanying *Tire Maintenance and Safety* manual available at www.bridgestonetire.ca/customer-care/tire-warranties.

This Limited Warranty is in addition to and/or may be limited by any other applicable written warranty you may have received concerning special tires or situations. Note that additional exclusions, provisions and owner's obligations may be contained in other sections of this manual.

BRIDGESTONE LIMITED WARRANTY COVERAGE

BRIDGESTONE BRAND LIMITED WARRANTY

Platinum Pact Limited Warranty

The Platinum Pact Limited Warranty covers all eligible Bridgestone brand passenger and light truck tires—except winter, and “temporary use” spare tires. A tire covered by the Platinum Pact Limited Warranty will be replaced with an equivalent new Bridgestone tire either free of charge or for a prorated amount if the tire becomes unfit for the use which it was designed due to manufacturing defect in workmanship and material under the following conditions:

- **The free tire replacement period** extends up to (a) 3 years from the date of purchase—proof of purchase date required, or (b) 4 years from the date of tire manufacture without proof of purchase date. During this period, the tire will be replaced free of charge (including mounting and balancing). You may be charged applicable taxes, the cost of valve stems, and disposal fees.

- **After the free tire replacement period**, coverage extends up to (a) 5 years from the date of purchase—proof of purchase date required, or (b) 6 years from the date of tire manufacture without proof of purchase date. During this period, the tire will be replaced but there will be a prorated charge. To determine the replacement price, the percent worn, based on used tread wear, is multiplied by the net-discounted price paid by the COSTCO member for the original tire(s) being replaced. The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.
- **Rapid tread wear or wear-out** is not covered under the Bridgestone Platinum Pact. See the Limited Mileage Warranty section of this manual.
- **The tire must not be worn to 1.6 mm (2/32 inch)** or less remaining original tread depth (i.e. worn down to the top of the built-in indicators in the tread grooves).
- **Exclusions apply**—as identified in the section “*What This Limited Warranty Does Not Cover.*”

Winter, and “Temporary Use” Spare Tires

An eligible Bridgestone brand, winter, or “temporary use” spare tire will be replaced with an equivalent new Bridgestone tire for a prorated purchase price if the tire becomes unfit for the use which it was designed due to manufacturing defect in workmanship and material under the following conditions:

- **There is no free replacement period**
- **Coverage** extends up to 5 years from the date of purchase—proof of purchase date required. Without proof of purchase date, then 6 years from the date of tire manufacture. During this period, the tire will be replaced for a prorated amount. To determine the replacement price, the percent worn, based on used tread wear, is multiplied by the net-discounted price paid by the COSTCO member for the original tire(s) being replaced. The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.
- **Rapid tread wear or wear-out.** Winter and “temporary use” spare tires have no mileage warranty.
- **The tire must not be worn to 1.6 mm (2/32 inch)** or less remaining original tread depth (i.e. worn down to the top of the built-in indicators in the tread grooves).
- **Exclusions apply**—as identified in the section “*What This Limited Warranty Does Not Cover.*”

90 Day Buy & Try Guarantee

All Bridgestone brand passenger and light truck tires — except RFT/Run-Flat, Potenza RE-11, Potenza RE-11A, Potenza RE-11R, Potenza RE71R, original equipment tires on new vehicles, winter, and “temporary use” spare tires — sold in sets of 4 or more tires through an authorized retailer are covered by the 90 Day Buy & Try Guarantee.

The DriveGuard, Potenza RE960AS RFT and Turanza EL400 RFT patterns are covered by the 90 Day Buy & Try Guarantee.

If a retail customer is not completely satisfied with their eligible Bridgestone-brand tires, the tires can be returned to the location where they were originally purchased within 90 days of purchase for a full refund or exchange. Original proof of purchase is required.

The 90 Day Buy & Try Guarantee applies only to full sets of tires (4 or more tires purchased together); return of less than a full set of tires will not be accepted. Bridgestone brand tires applied as original equipment on new vehicles are not covered by the 90 Day Buy & Try Guarantee.

Additional exclusions apply, as identified in the section “*What This Limited Warranty Does Not Cover*”: including, but not limited to, tires worn beyond 2/32 of tread wear use, or tires damaged due to road hazards, misapplication or abuse. The 90 Day Buy & Try is limited to one set of tires per vehicle.

LIMITED MILEAGE WARRANTY

If an eligible tire covered by the Limited Mileage Warranty wears evenly across the tread down to the tread wear indicators — 1.6 mm (2/32 inch)—during its stated warranted mileage (as evidenced by the vehicle’s odometer), the tire will be replaced with an equivalent new Bridgestone tire under the following conditions for a prorated purchase price:

- **There is no free replacement period.**
- Only the passenger and light truck tires listed in this section are covered by the Limited Mileage Warranty for the mileage shown.
- Coverage applies only to the original purchaser, and only as long as the tires remain mounted on the vehicle described in the Customer Identification Section of this manual.
- Coverage extends up to 5 years from the date of purchase — proof of purchase date required. During this period, the tire will be replaced for a prorated amount. Without proof of purchase date, then 6 years from the date of tire manufacture.
- To determine the replacement price, the percent of warranted mileage, based on used tread wear, is multiplied by the net-discounted price paid by the COSTCO member for the original tire(s) being replaced. The appropriate

taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.

- Tires used in commercial service have no mileage warranty.
- **Original equipment tires on new vehicles have no mileage warranty.**
- Exclusions apply—as identified in the section “*What This Limited Warranty Does Not Cover*.”
- Even tread wear is defined as having no more than 0.8 mm (1/32 inch) difference in remaining tread depth between any two major tread grooves across the tire.
- For tires used on staggered fitments (vehicles with different size tires between the front and rear); the front tires will have the full mileage warranty (if available) and the rear tires will have one-half of the stated mileage warranty (if available).
- Tires with more than 3.2 mm (4/32 inch) remaining tread depth will not be accepted for Limited Mileage Warranty.

CALCULATING THE PERCENT OF WARRANTED MILEAGE

Tires with 1.6 mm (2/32 inch) remaining tread depth:

A tire worn to 1.6 mm (2/32 inch) will use the following procedure to calculate the percent of warranted mileage:

1. **Calculate Total kms.** Total kms = Odometer indicated km at time of removal – Odometer indicated km when tires installed.
2. **Calculate Percentage Warranted kms.** Percentage Warranted kms = Total kms /Warranted km (from tables in this manual).
3. **Calculate Replacement Price.** Replacement Price = Percentage Warranted kms x the net-discounted price paid by the COSTCO member for the original tire(s) being replaced. NOTE: This represents the price the DEALER will charge to replace the tire (The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price).

Example: Odometer indicated km at time of removal = 210,000 km. Odometer indicated km when tires installed = 137,000 km. COSTCO Member originally paid \$100 for the tire. Tires installed are Bridgestone Ecopia 422.

1. Total Miles = 210,000 km – 137,000 km = 73,000 km
2. Percentage Warranted kms = 73,000 km / 110,000 km = 0.66 or 66%.
3. Replacement Price = \$100 x 0.66 = \$66.

Tires with 2.4 mm (3/32 inch) remaining tread depth:

A tire worn to 2.4 mm (3/32 inch) will use the following procedure to calculate the percent of warranted mileage:

1. **Calculate Total kms.** Total kms = Odometer indicated km at time of removal – Odometer indicated km when tires installed.
2. **Calculate km per 32nd.** km per 32nd = Total km / (Original Tread Depth – Remaining Tread Depth).
3. **Calculate Projected km.** Projected km = Total kms + km per 32nd.
4. **Calculate Percentage Warranted kms.** Percentage Warranted kms = Projected km / Warranted km (from tables in this manual).
5. **Calculate Replacement Price.** Replacement Price = Percentage Warranted kms x the net-discounted price paid by the COSTCO member for the original tire(s) being replaced. NOTE: This represents the price the DEALER will charge to replace the tire (The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price).

Example: Odometer indicated km at time of removal = 210,000 km. Odometer indicated km when tires installed = 137,000 km. COSTCO Member originally paid \$100 for the tire. Tires installed are Bridgestone Ecopia 422.

1. Total kms = 210,000 km – 137,000 km = 73,000 km
2. km per 32nd = 73,000 km / (10/32-3/32) = 10,428 km.
3. Projected km = 73,000 km + 10,428 km = 83,428 km.
4. Percentage Warranted kms = 83,428 km / 110,000 km = 0.76 or 76%.
5. Replacement Price = \$100 x 0.76 = \$76.

Tires with 3.2 mm (4/32 inch) remaining tread depth:

A tire worn to 3.2 mm (4/32 inch) will use the following procedure to calculate the percent of warranted mileage:

1. **Calculate Total kms.** Total kms = Odometer indicated km at time of removal – Odometer indicated km when tires installed.
2. **Calculate km per 32nd.** km per 32nd = Total km / (Original Tread Depth – Remaining Tread Depth).
3. **Calculate Projected km.** Projected km = Total kms +(2 x km per 32nd).
4. **Calculate Percentage Warranted kms.** Percentage Warranted kms = Projected km / Warranted km (from tables in this manual).
5. **Calculate Replacement Price.** Replacement Price = Percentage Warranted kms x the net-discounted price

paid by the COSTCO member for the original tire(s) being replaced. NOTE: This represents the price the DEALER will charge to replace the tire (The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price).

Example: Odometer indicated mileage at time of removal = 210,000 km. Odometer indicated km when tires installed = 137,000 km. to COSTCO Member originally paid \$100 for the tire. Tires installed are Bridgestone Ecopia 422.

1. Total kms = 210,000 km – 137,000 km = 73,000 km
2. km per 32nd = 73,000 km / (10/32-4/32) = 12,166 km.
3. Projected km = 73,000 km + (2 x 12,166 km) = 97,333 km.
4. Percentage Warranted kms = 97,333 km / 110,000 km = 0.88 or 88%.
5. Replacement Price = \$100 x 0.88 = \$88.

COVERED TIRES AND WARRANTED MILEAGE FOR LIMITED MILEAGE WARRANTY:

Bridgestone

DriveGuard (H/V speed rating)	100,000 km
DriveGuard (W speed rating)	80,000 km
Dueler A/T Revo 2 (D696) ¹	80,000 km
Dueler A/T Revo 3 ¹	100,000 km
Dueler A/T Revo 3 (LT Sizes)	80,000 km
Dueler H/L 422 Ecopia	105,000 km
Dueler H/L Alenza	105,000 km
Dueler H/L Alenza (W speed rating)	65,000 km
Dueler H/L Alenza Plus (H speed rating)	130,000 km
Dueler H/L Alenza Plus (W speed rating)	90,000 km
Dueler H/P Sport AS	65,000 km
Dueler H/T (D684II)	100,000 km
Dueler H/T (685) (LT Sizes)	80,000 km
Dueler H/T (D689)	100,000 km
Ecopia EP422	105,000 km
Ecopia EP422 Plus	110,000 km
Ecopia H/L 422 Plus	110,000 km
Potenza RE960AS Pole Position RFT	65,000 km
Potenza RE970AS Pole Position	65,000 km
Potenza RE97AS (V speed rating)	90,000 km
Potenza RE97AS (W speed rating)	70,000 km
Potenza RE980AS	80,000 km
Turanza EL400 RFT ²	65,000 km
Turanza Serenity Plus (EL64) (H speed rating)	130,000 km
Turanza Serenity Plus (EL64) (V speed rating)	120,000 km
Turanza Serenity Plus (EL64) (W speed rating)	80,000 km
Turanza QuietTrack	130,000 km

¹ P-Metric sizes only ² P225/60RF17 only

REPLACEMENT WARRANTY FOR ALL BRANDS

If you receive a replacement tire under this Limited Warranty, it will be covered by the manufacturer's warranty or warranties, if any, given on that tire at that time.

WHERE TO GO

Tire adjustments under this Limited Warranty for tires purchased at a Costco Warehouse or Costco.ca will ONLY be made at a Costco Warehouse location. Consult a phone directory or the internet at Costco.ca for the location nearest you.

CONDITIONS and EXCLUSIONS

To the extent permitted by law, Bridgestone Canada Inc. and its affiliates deny liability for any indirect, general, special, incidental, punitive or consequential damages, including economic loss, lost profits, loss of time, loss of vehicle use, or inconvenience, cost of towing, personal injury or death sustained in connection with these tires. (The remedies set out in this warranty are exclusive and the total liability of Bridgestone Canada Inc. and its affiliates with respect to your new Bridgestone tire shall not exceed the purchase price of the tire upon which such liability is based.)

OWNER'S OBLIGATIONS

It is your obligation to maintain proper tire inflation pressures as specified by the vehicle manufacturer and to operate the vehicle within tire/vehicle load capacity and speed limitations. It is also your obligation to maintain proper wheel alignment and tire/wheel assembly balance.

To request an adjustment, you must present the tire to a Costco Wholesale location. Your vehicle on which the tire was equipped must also be available for inspection. Complete and sign the customer section of the Limited Warranty adjustment form and pay appropriate replacement price, taxes, disposal fees, and service charges, if any. Tires accepted for warranty compensation become the property of Bridgestone Canada Inc.

GENERAL PROVISIONS and EXCLUSIONS

Nothing in these warranties is intended to be a representation that tire failures cannot occur. To the extent permitted by applicable law, no other representations, warranties or conditions, whether express or implied, statutory or otherwise, including warranties of merchantability and fitness for a particular purpose, shall apply to these tires.

No one, including without limitation, any employee, dealer, retailer or representative, has the authority to make any representation, promise or agreement that in any way varies the terms or conditions hereof.

These warranties and protections give you specific legal rights and you may have other rights that may vary from province to province. To the extent that the provisions of the applicable legislation expressly replace, eliminate, amend, extend or prohibit any term or terms contained herein, such term or terms shall be accordingly replaced, eliminated, amended or extended, as the case may be, in accordance with such legislation.

Customer, Vehicle, and Tire Identification

Customer Name

Address

City, State, Zip

Invoice #

Date of Purchase

Year of Vehicle	Make of Vehicle	Model of Vehicle	Beginning Mileage

Tire Brand

BRIDGESTONE

Product Information

Tire Size: _____ Speed Rating: _____

Tire Type: _____ Mileage Warranty: _____

Serial Numbers

1 _____ 2 _____
3 _____ 4 _____
5 _____ 6 _____

Mileage Warranty Certificate

The dealer must stamp to be valid

